

Legal Notice

Who is behind Booklift, how to get in touch, and on what terms this website may be used.

1. Identification of the owner

In compliance with article 10 of Spanish Act 34/2002 on information society services and electronic commerce (LSSI-CE), the details of the owner of this website are as follows:

- Owner: MFDT S.L.
- Tax ID (NIF): B93982668
- Registered office: C/ Arturo Soria 316, 28033, Madrid, Madrid
- Companies register details: Registrada en el Registro Mercantil de Madrid, en la 1ª hoja, folio electrónico del archivo de la sección general de sociedades, opera y presta sus servicios bajo la marca comercial "Booklift"
- Email: clientes.booklift@gmail.com
- Telephone: 711568879
- Website: <https://bookliftagent.com>

Hereinafter, «Booklift» or «the owner».

2. Purpose

Booklift provides a software-as-a-service (SaaS) product for businesses and professionals: an artificial intelligence agent that handles the business's inbound conversations on WhatsApp, Instagram Direct, Messenger and by telephone, answers questions about services and prices, books appointments and writes them into the business's calendar.

This legal notice governs access to and use of the website. Use of the contracted platform is additionally governed by the Terms and Conditions of Purchase and by the Data Processing Agreement.

3. Conditions of use of the site

Access to the site is free of charge and does not require registration, except in the areas reserved for customers. Anyone accessing it undertakes to use the site in accordance with the law, with good faith and with this notice, and in particular not to:

- use the site for unlawful purposes or in a way that harms the rights and interests of third parties;
- introduce or distribute programs or data capable of damaging the systems of the owner or of third parties;
- attempt to access restricted areas or the data of other users;
- perform actions liable to overload, damage or prevent the normal operation of the site;
- systematically and automatically extract the contents of the site without express authorisation.

4. Intellectual and industrial property

The contents of the site — text, images, trade marks, logos, design, source code and other elements — belong to the owner or to third parties who have authorised their use, and are protected by intellectual and industrial property law.

No exploitation right is granted merely by accessing the site. Reproduction, distribution, public communication and transformation of the contents without the owner's written authorisation are prohibited, save for uses permitted by law.

5. Liability

The owner takes reasonable steps to keep the information on the site accurate and up to date, but does not warrant that it is free from error or that the site will be available without interruption. Commercial information on the site does not constitute a binding offer unless expressly stated.

The owner is not responsible for the use third parties make of the site, nor for the contents of external sites linked from it. Links are provided for reference only and do not imply any relationship, recommendation or supervision.

6. Links from third parties

Anyone wishing to link to this site must link to its home page, without reproducing the linked content, without creating confusion as to the origin of the service, and without making false or inaccurate statements about the owner.

7. Data protection and cookies

The processing of personal data is described in the Privacy Policy, and the use of cookies and similar technologies in the Cookie Policy. Both form an integral part of this notice.

8. Governing law and jurisdiction

This notice is governed by Spanish law. For any dispute arising from access to or use of the site, the parties submit to the courts of the owner's domicile, unless applicable legislation imposes a different venue, in particular where the user is a consumer.

9. Amendments

The owner may amend this notice to reflect legal or service changes. The version in force is the one published on the site at any given time.

Last updated: 23 de septiembre de 2026.

This is a translation provided for convenience. The Spanish version of this document is the binding one; in the event of any discrepancy, the Spanish text prevails.